

SOFTWARE RELEASE NOTES



Product: Mbox Player (Media Playback Software)
Manufacturer: PRG
Subject: Software Version 2.0
Bulletin No: MBX-076
Date: January 8, 2026



INTRODUCTION

Mbox Player Software Version 2.0

Software version 2.0 is now available for the Mbox Player application. Player 2.0 also has migrated to the Metal graphics framework for improvements in performance and reliability with newer versions of macOS. Additionally, Player 2.0 has added the ability to output video via both NDI and connected Blackmagic devices. The Mbox Player Sync application has also been update to version 2.0 and is a universal application.

Mbox Player 2.0 licensing moves to a subscription model with 1-year and 6-month subscription periods initially. In the future, PRG may offer shorter subscription periods for Player.

Compatibility with Apple Silicon, macOS Versions, and Show File Compatibility

This release updates the Mbox Player application to be a universal application, running natively on both Apple Silicon and Intel CPUs. Mbox Player 2.0 requires a minimum macOS version of 12 Monterey to install and run, and is compatible with all newer versions of macOS. While we recommend that you do not use macOS 26 Tahoe at this time, Player 2.0 should work without issue on Tahoe. If you use Tahoe and have issues using Player 2.0, please contact MboxSupport@prg.com for assistance.

The Mbox Player v2.0 application uses the same fixture and showfile format as Mbox Player 1.3. This mean that show files created with Mbox Player v2.0 are not compatible with versions of the Mbox Player application prior to v1.3. Versions of Mbox Player prior to v1.3 will display an error message when loading an show file from v2.0 and will require a new show file to be started.

Show files created by versions of Mbox Player older than 1.3 should not be opened and used with Mbox Player v2.0, as compatibility cannot be guaranteed.. You should start a new show using Mbox Player 2.0 and then add clips as required.

Mbox, PRG, and your Personal Data

In order to provide the Mbox software to you, PRG and the Mbox team need to know some information about you. This information is kept to a minimum, but may include your name, email, and other elements of Personal Data. Your Personal Data is used primarily in the sale and processing of licenses, but may also be required when we support the Mbox Player software. The EULA for Mbox Player outlines the importance of PRG's Privacy Policy as part of the license agreement. You may view PRG's Privacy Policy by visiting this [link](#).

Because the use of Mbox's soft-licensing scheme requires the use of your Personal Data, the Mbox Player application now asks if you agree to PRG's Privacy Policy when activating a soft-license. If you do not agree, the soft-license will not be activated.

You have the right to request that we share with you what Personal Data of yours that PRG collects and stores. You also have the right to request that we delete your Personal Data. However, please be aware that if you ask us to delete your Personal Data, you will not be able to continue to use an Mbox Player soft-license. Deleting your Personal Data means that we must also delete any/all soft-licenses assigned to you, as the soft-license requires the use of some Personal Data. If your Personal Data is deleted and as a result we delete your soft-license(s), there will be no refund given. Please contact MboxSupport@prg.com if you have any questions.

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New or Improved Features

- + Player is compiled as a universal application, running natively on both Apple Silicon and Intel CPUs.
- + Use of the Metal graphics framework for better performance and future compatibility.
- + NDI output of Program bus video. Output size can be adjusted, as can the format (RGBA or YUV), and framerate.
- + Output of Program bus video using Blackmagic UltraStudio and Decklink devices.
- + Crossfade/Delay timing up to 10 seconds - was limited to 5 seconds in previous versions. Crossfade/Delay times can be quickly reset to zero by clicking on the numerical value in the clip list while holding down the [option] key.
- + Adjustable window scaling when running in window mode.
- + Improved color accuracy with Apple ProRes codec playback.